

- Task 1: Call somebody from IM alert
- Task 2: Set to DND from IM alert
- Task 3: Add somebody to 1:1 IM Drag and drop
- Task 4: Click to call from the contact list Call somebody at their mobile #
- Task 5: Pick up the HID handset and call 555-1212
- Task 6: Pick up HID handset and call person x at his mobile phone from the contact picker
- Task 7: Call person x using click to call from the contact list, and include a subject and high importance
- Task 8: Call your co-worker at his SIP URI. (Testing the “Just call” model)
- Task 9: IM somebody from call alert
- Task 10: Display an alert with phone subject and importance
- Task 11: Close the alert while the phone is ringing.
- Task 12: End the call
- Task 13: Add audio to an ongoing 1:1 IM conversation
- Task 14: Add somebody to an ongoing 1:1 audio call
- Task 15: Add audio to an ongoing multi-party IM conversation
- Task 16: Consult with somebody via IM before transferring the call to the person
- Task 17: Consult with somebody via phone before transferring the call to the person
- Task 18: Answer a call on another device.
- Task 19: Act on a missed call.

Call somebody from IM alert

1



Joe Fletcher
jfletcher@microsoft.com
Hey Call me up, I have a...

Start

00:00 AM/PM

2

Joe Fletcher
jfletcher@microsoft.com
Hey Call me up, I have some...

Click to call: Joe Fletcher at home (425)658-9974
My Calling Device: Phone

Start

00:00 AM/PM

3

Joe Fletcher

Add

Call

Calling (425)658-9974



Start

00:00 AM/PM

Set to DND from IM alert

1

Joe Fletcher

jfletcher@microsoft.com

Hey Call me up, I have a...

Start

00:00 AM/PM

2

Joe Fletcher

jfletcher@microsoft.com

Hey Call me up, I have some...

Start

00:00 AM/PM

Click to set Do not Disturb.

3

Start

00:00 AM/PM

Adding someone to a 1:1 instant message using the add button

1

2

3

4

Adding someone to a 1:1 instant message using drag and drop from contact list

1

2

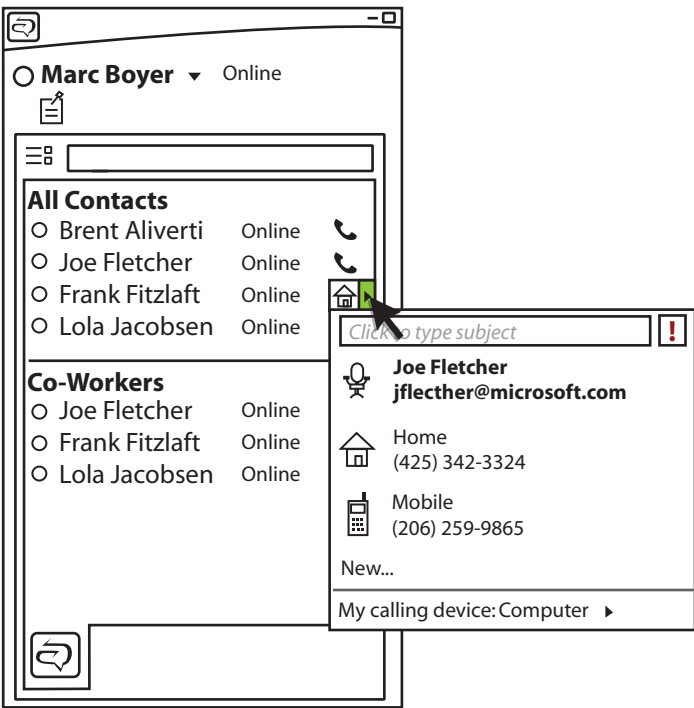
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Click to call from the contact list, call somebody at their mobile #

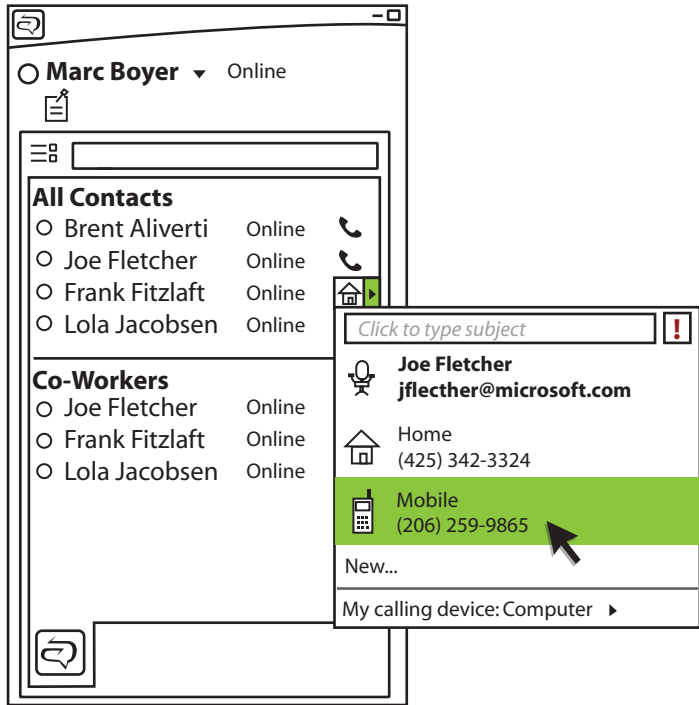
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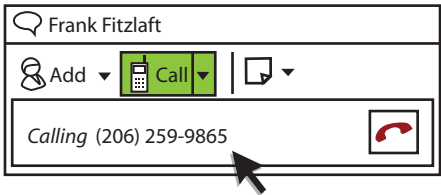
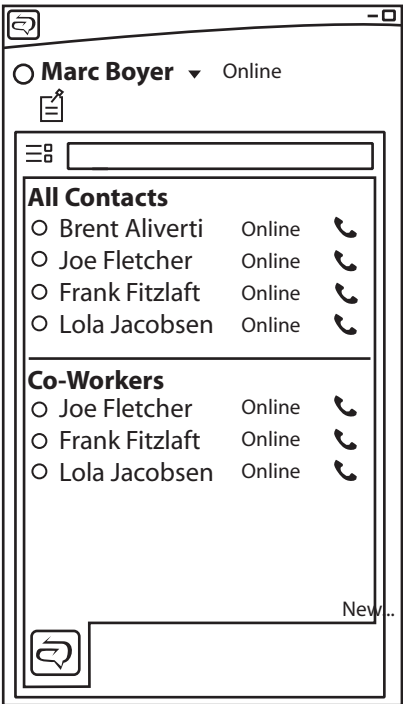
2



3



5



Pick up HID handset and call 555-1212

1 Pick up HID handset

2

Select a contact, or type and name and click ok.

☰ 555-1212

All Contacts

☐	Brent Aliverti	Online	☎
☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

Co-Workers

☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

OK Cancel

3

Select a contact, or type and name and click ok.

☰ 555-1212

All Contacts

☐	Brent Aliverti	Online	☎
☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

Co-Workers

☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

OK Cancel

4

Select a contact, or type and name and click ok.

☰ 555-1212

555-1212 ☎

All Contacts

☐	Brent Aliverti	Online	☎
☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

Co-Workers

☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

OK Cancel

5

Select a contact, or type and name and click ok.

☰ 555-1212

555-1212 ☎

All Contacts

☐	Brent Aliverti	Online	☎
☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

Co-Workers

☐	Joe Fletcher	Online	☎
☐	Frank Fitzlaft	Online	☎
☐	Lola Jacobsen	Online	☎

OK Cancel

6

Joe Fletcher

Add ☰ Call ☑

Calling 555-1212 ☎

Pick up HID handset and call person x at his mobile phone from the contact picker

1 Pick up HID handset

2

Select a contact, or type and name and click ok.

All Contacts

Brent Aliverti

Online

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

Co-Workers

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

OK

Cancel

3

Select a contact, or type and name and click ok.

All Contacts

Brent Aliverti

Online

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

Co-Workers

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

OK

Cancel

Click to type subject

Joe Fletcher

jfletcher@microsoft.com

Home

(425) 342-3324

Mobile

(206) 259-9865

New...

My calling device: Computer ▶

4

Select a contact, or type and name and click ok.

All Contacts

Brent Aliverti

Online

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

Co-Workers

Joe Fletcher

Online

Frank Fitzlaft

Online

Lola Jacobsen

Online

OK

Cancel

Click to type subject

Joe Fletcher

jfletcher@microsoft.com

Home

(425) 342-3324

Mobile

(206) 259-9865

New...

My calling device: Computer ▶

5

Joe Fletcher

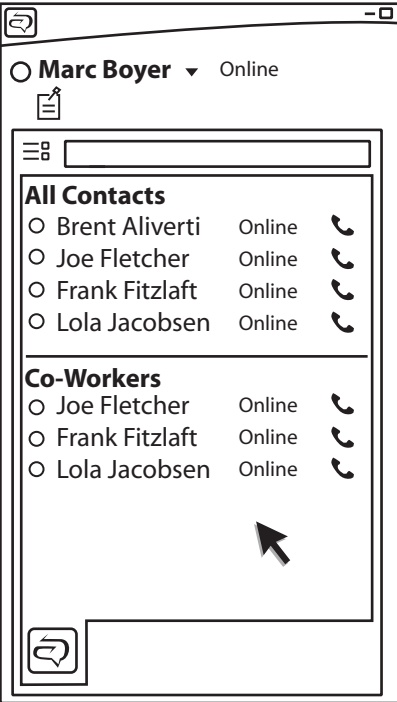
Add

Call

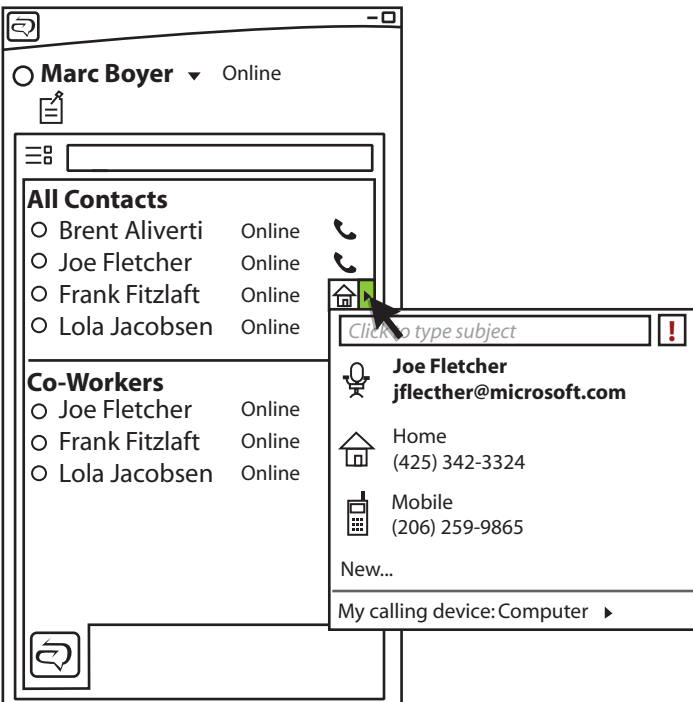
Calling (206) 259-9865

Call person x using click to call from the contact list, and include a subject and high importance

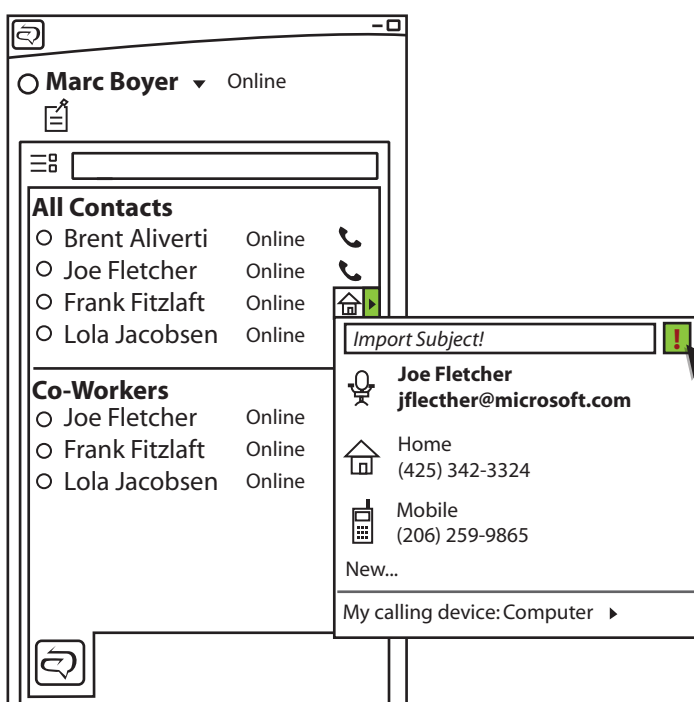
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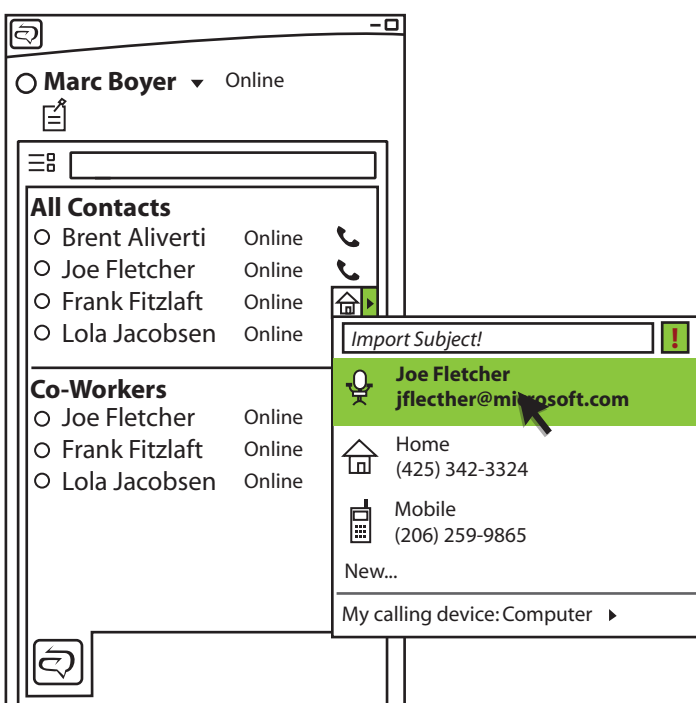
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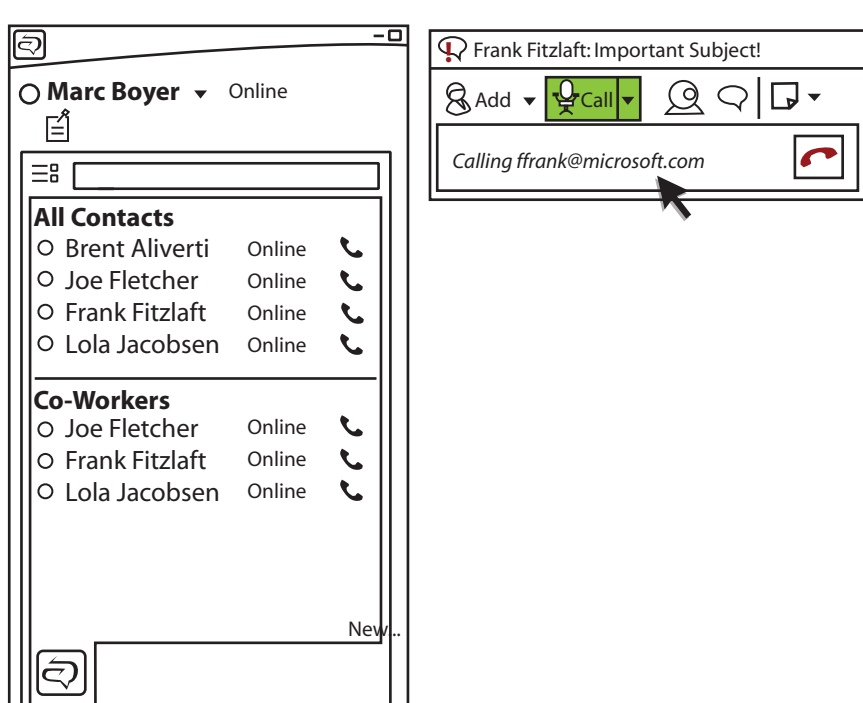
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4

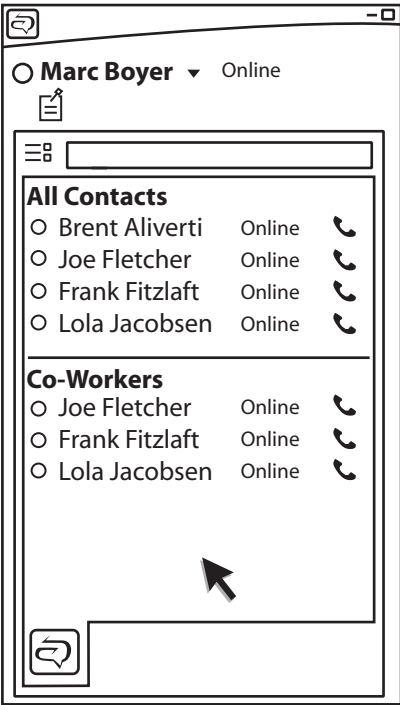


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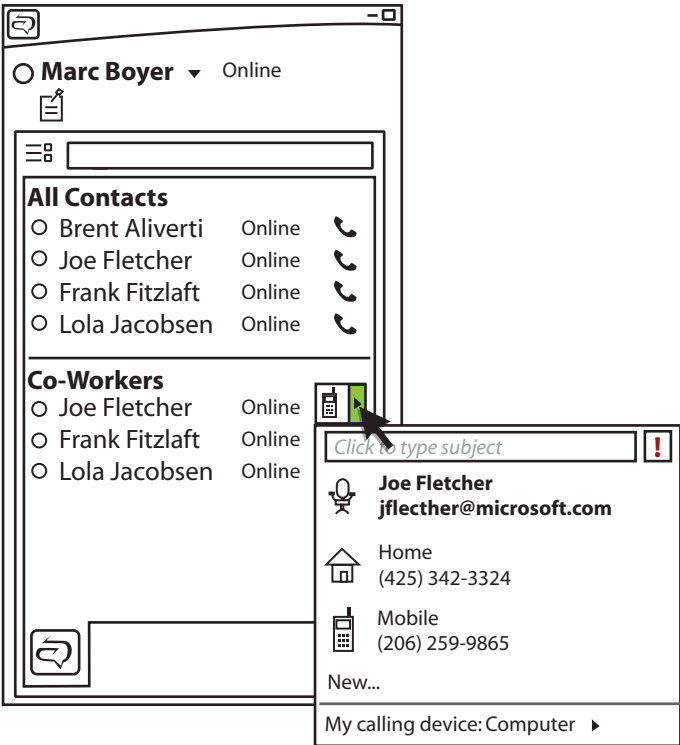


Call your co-worker at his SIP URI. (Testing the “Just Call” model)

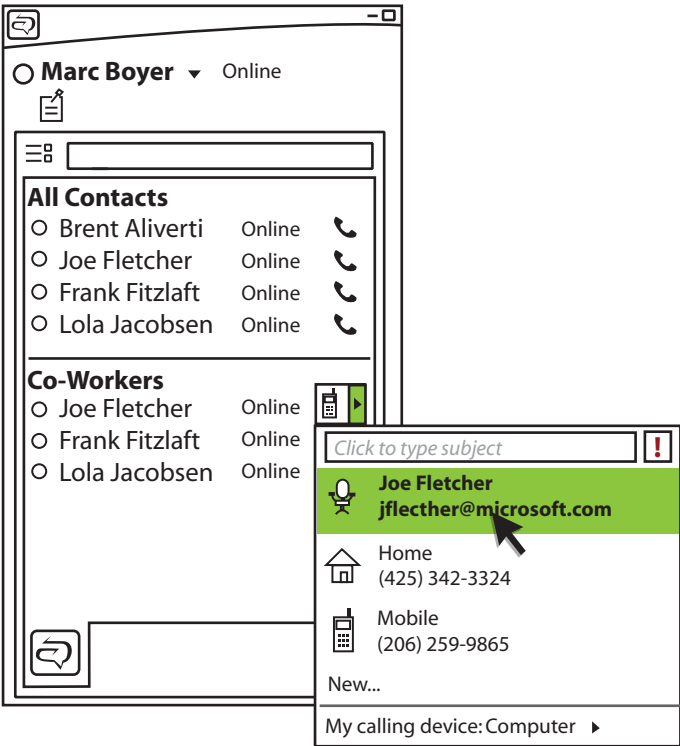
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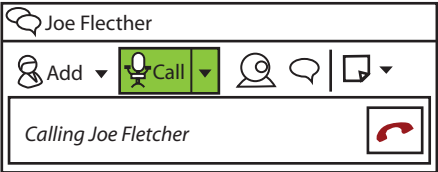
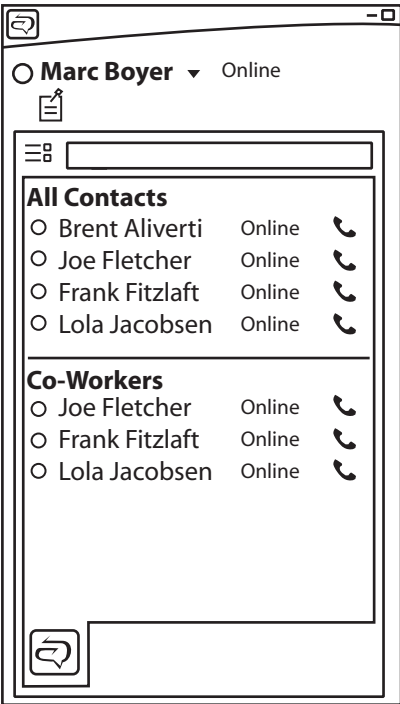
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3

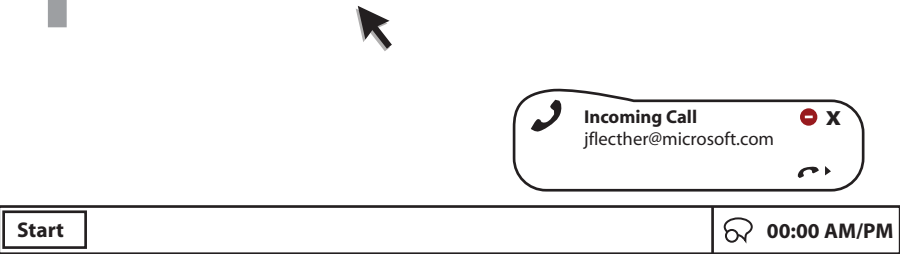


4



IM somebody from call alert

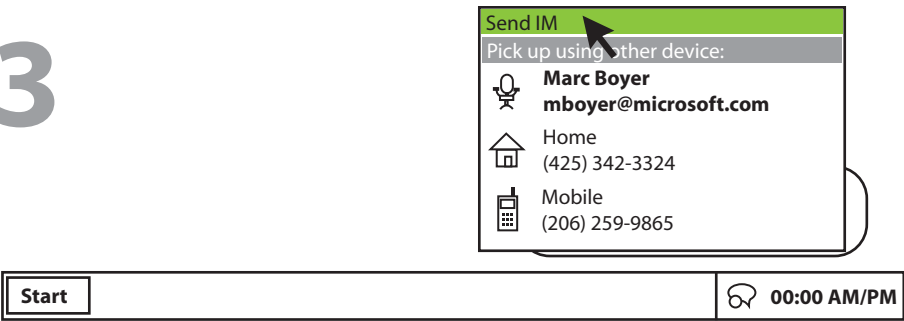
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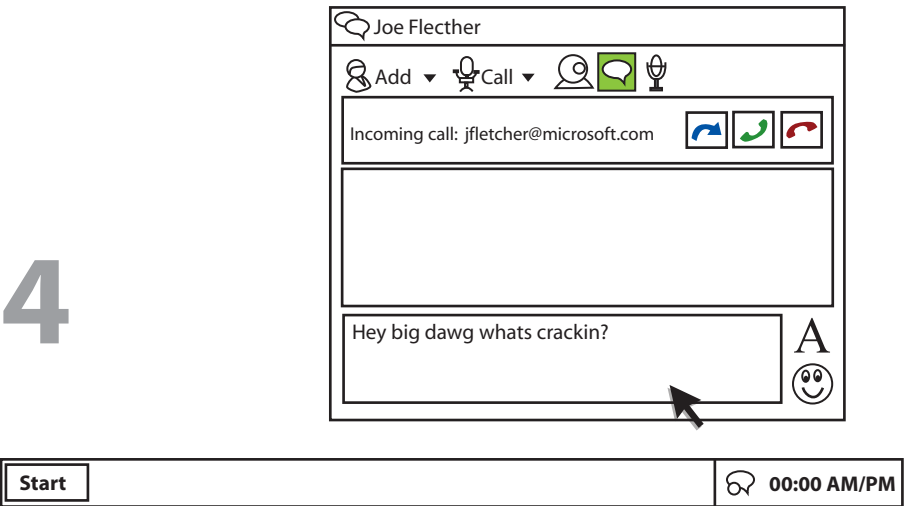
2



3



4



Display alert with phone subject and importance

1





Incoming Call

jflecther@microsoft.com

! Pick up Pick up!!!!





Start	 00:00 AM/PM
-------	---

Close Alert when phone is ringing

1



**Incoming Call** **X**
jflecther@microsoft.com
! Pick up Pick up!!!!

Start	 00:00 AM/PM
------------------	---

2

**Incoming Call** **X**
jflecther@microsoft.com
! Pick up Pick up!!!!

Start	 00:00 AM/PM
------------------	---

3



Start	 00:00 AM/PM
------------------	---

End call

1

Joe Flechter

Add

Call

00:01:30

2

Hang up your handset

Joe Flechter

Add

Call

Call ended 00:30:04

Start

00:00 AM/PM

Start

00:00 AM/PM

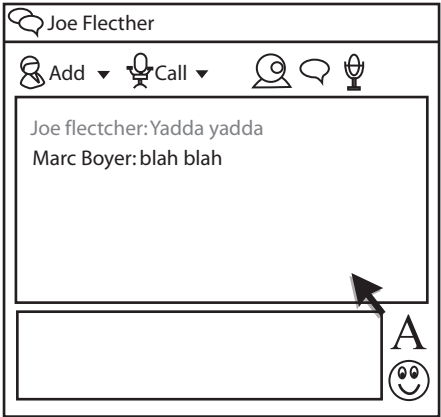
3

Start

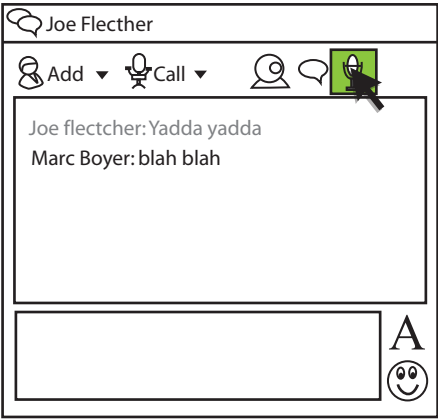
00:00 AM/PM

Add audio to an ongoing conversation

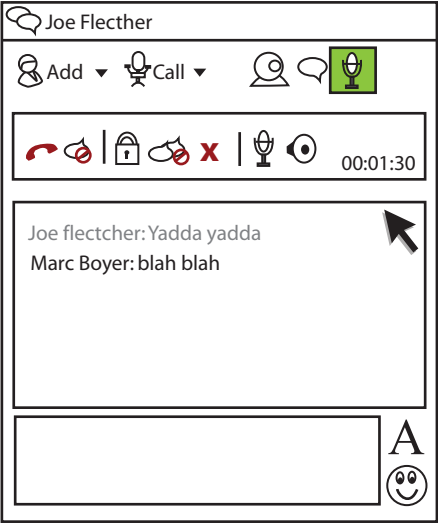
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2

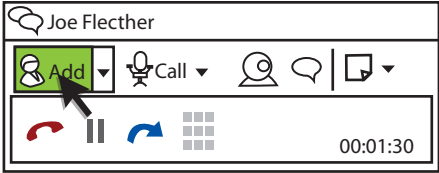


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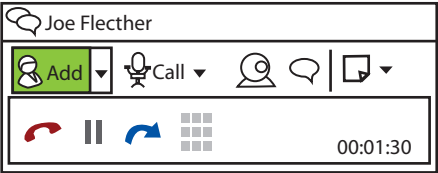


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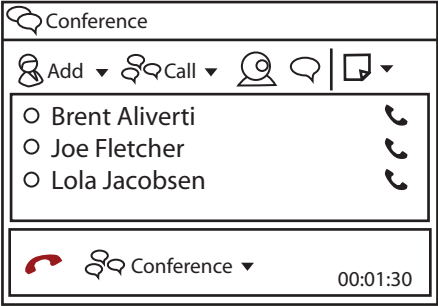
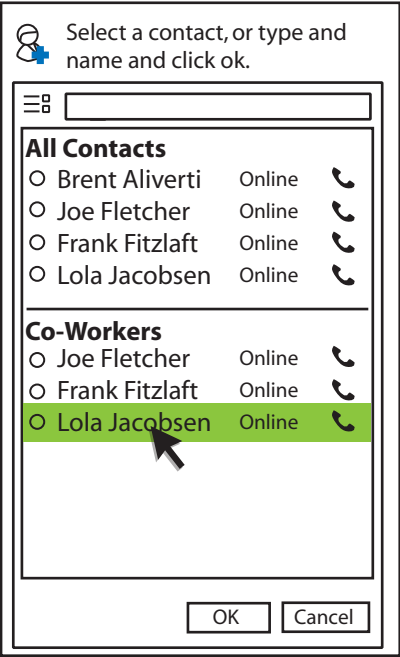
Add someone to an ongoing audio call



2

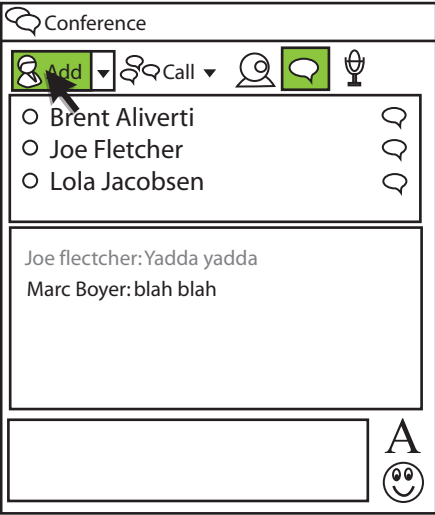


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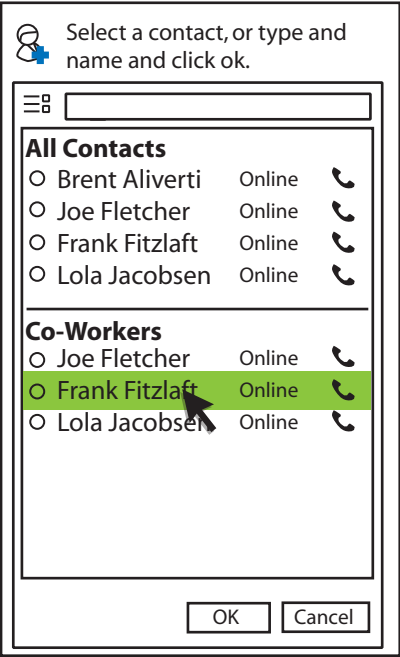
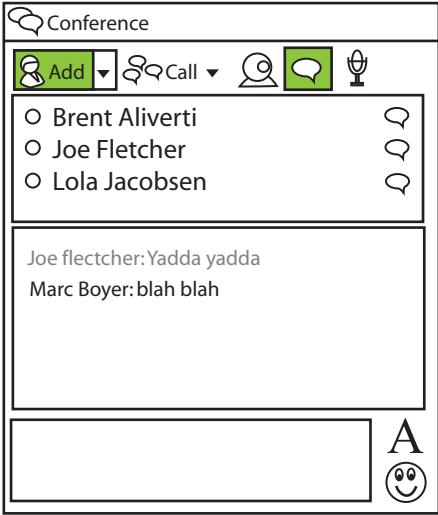


Add someone to an ongoing multi party IM conversation

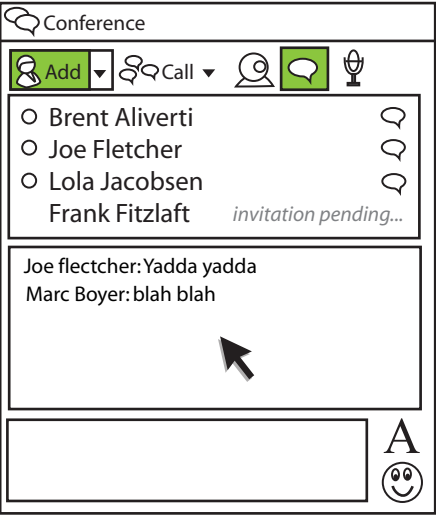
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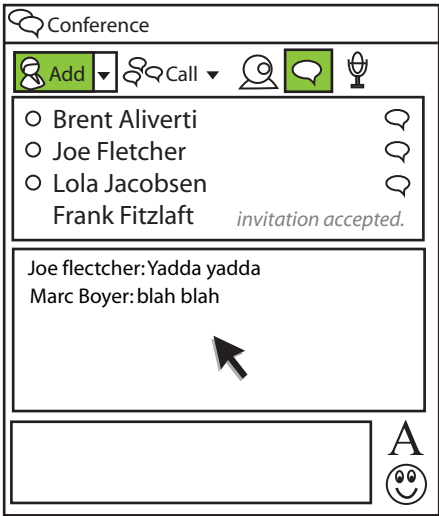
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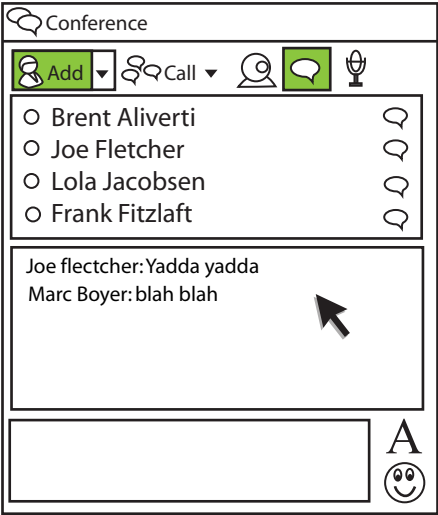
3



4

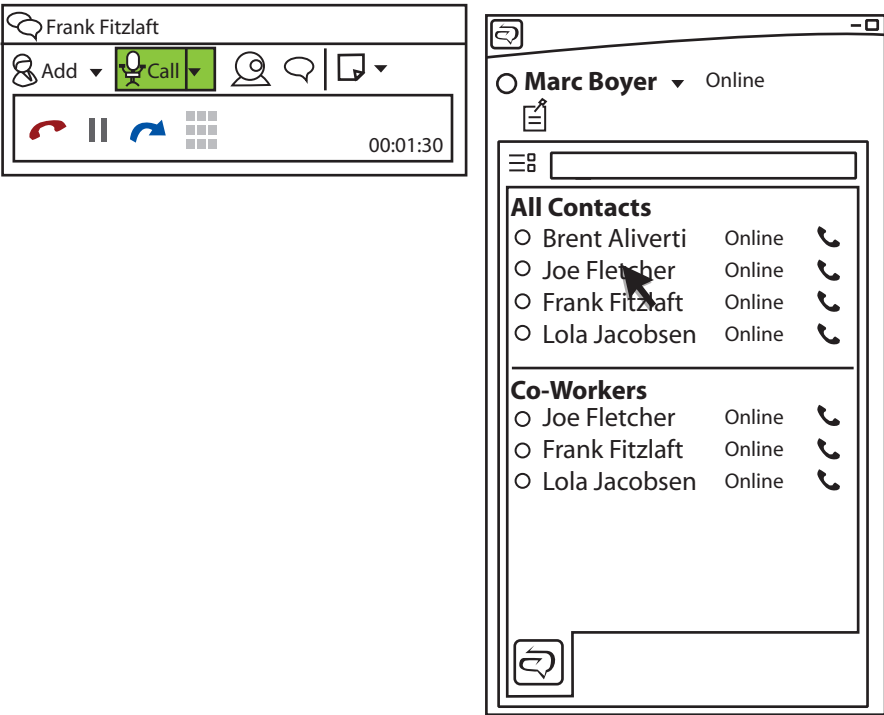


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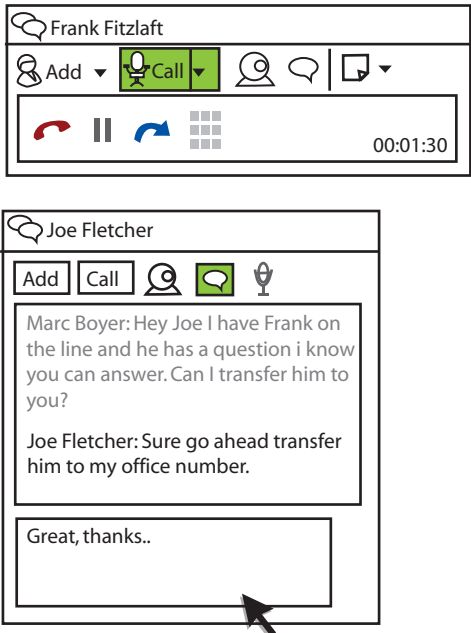


Consult with somebody via IM before transferring the call to the person

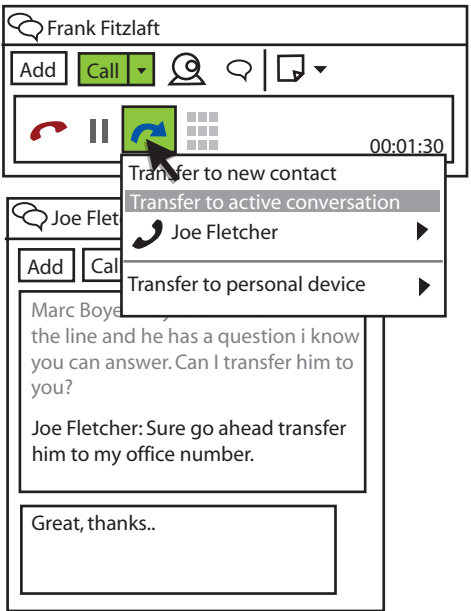
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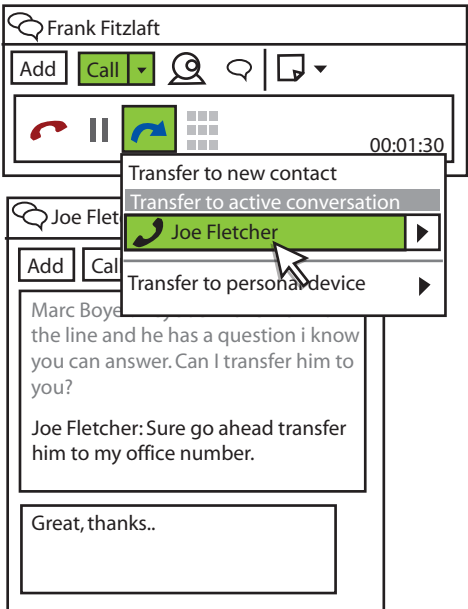
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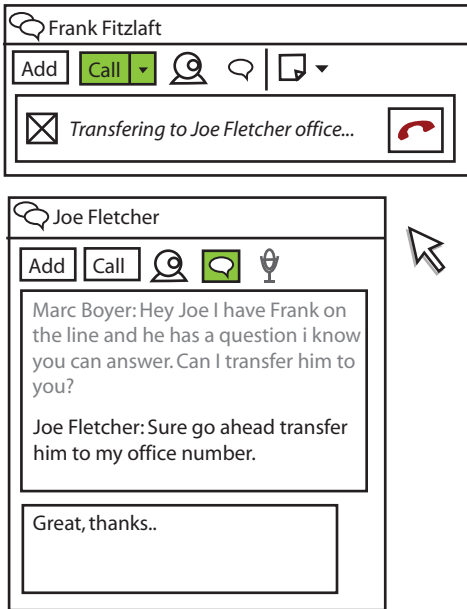
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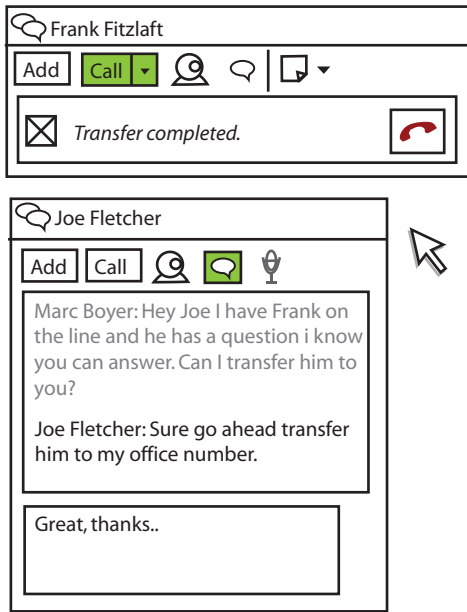
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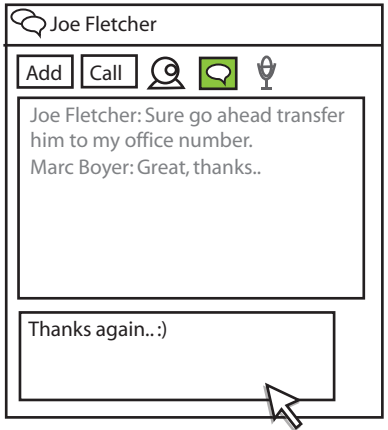
5



6



7



Consult with somebody via phone before transferring the call to the person

1

Frank Fitzlaft

Add ▾ Call ▾

00:01:30

Marc Boyer ▾ Online

All Contacts

○ Brent Aliverti

Online

○ Joe Fletcher

Online

○ Frank Fitzlaft

Online

○ Lola Jacobsen

Online

Co-Workers

○ Joe Fletcher

Online

○ Frank Fitzlaft

Online

○ Lola Jacobsen

Online

click to call Joe fletcher office: +4253243323

2

Frank Fitzlaft

Add ▾ Call ▾

Current Call is on hold Unhold

Joe Fletcher

Add ▾ Call ▾

00:01:30

Phone Discussion:

Joe Fletcher: Hello?

Marc Boyer: Hey Joe how's it going?

Joe Fletcher: So so, just trying to get these deadlines reached, what's going on?

Marc Boyer: I have Frank Fitzlaft on the other line and he has a question I believe you are best to answer him.

Joe Fletcher: Sure patch him to me...

Marc Boyer: Great thanks will be a second.

3

Frank Fitzlaft

Add ▾ Call ▾

Current Call is on hold Unhold

Joe Fletcher

Add ▾ Call ▾

00:01:30

Transfer to new contact

Transfer to active conversation

Frank Fitzlaft

▶

Transfer to personal device

4

Frank Fitzlaft

Add ▾ Call ▾

Current Call is on hold Unhold

Joe Fletcher

Add ▾ Call ▾

00:01:30

Transfer to new contact

Transfer to active conversation

Frank Fitzlaft

▶

Transfer to personal device

5

Frank Fitzlaft

Add ▾ Call ▾

Current Call is on hold Unhold

Joe Fletcher

Add ▾ Call ▾

Transferring to Frank Fitzlaft

6

Frank Fitzlaft

Add ▾ Call ▾

Transfer completed.

Joe Fletcher

Add ▾ Call ▾

Transfer completed

Answer a call on another device

1

Incoming Call

+142543233255

Start

00:00 AM/PM

2

Incoming Call

+142543233255

Start

00:00 AM/PM

3

Incoming Call

+142543233255

Start

00:00 AM/PM

4

Send IM

Pick up using other device:

Marc Boyer

mboyer@microsoft.com

Home

(425) 342-8324

Mobile

(206) 259-9865

Start

00:00 AM/PM

5

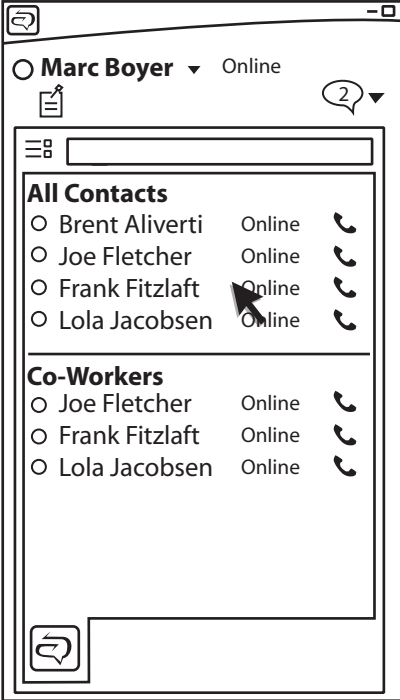
Ring. Ring. Pickup home phone

Start

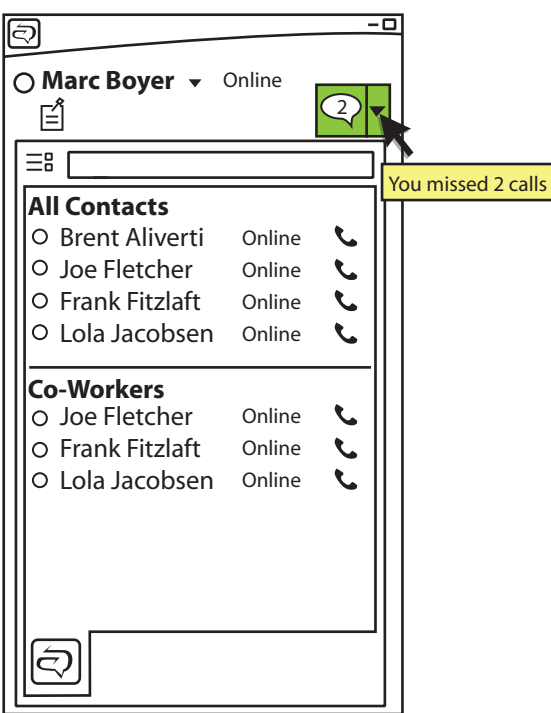
00:00 AM/PM

Act on a missed call

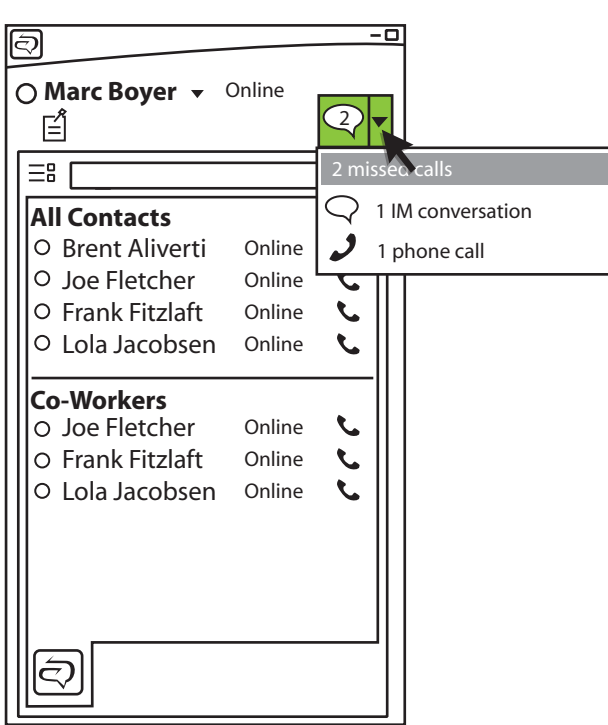
1



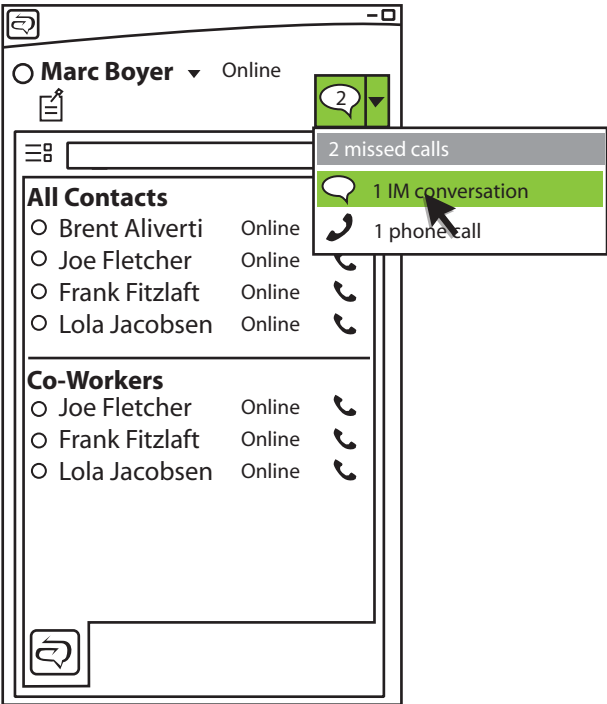
2



3



3



4

